EMMANUELLA BRAIDE

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Portfolio | LinkedIn | GitHub

PROFESSIONAL SUMMARY

Optum, Remote   July 2022 – Current

Associate Software Engineer

- Acquired a working knowledge of the product, service, competitors' product and services and customer knowledge to contribute to innovative features area products or service designs
- Reviewed user stories, estimated story points with the product owner, Scrum Team, and participated in regularly scheduled meetings with the Product Owner in grooming Product Backlog in the definition of the "Done Criteria"
- Reviewed product feature designs following the guidelines and principles of design and architecture
- Ensured the quality of code by utilizing the knowledge and philosophy of testing, writing unit test cases, and working with others to create test plan for features

Credit Human, Federal Way, WA   December 2020 – March 2022

Admin Serv Generalist/Data Entry Specialist

- Created a solution to a major customer pain point by improving the loan review process to minimize the number of times a customer's credit was pulled which increased efficiency by 40%
- Promoted within 3 months due to strong performance and organizational impact (one year ahead of schedule)
- Led the establishment of standard onboarding curriculum by improving existing procedures for data entry training; reduced onboarding period by 50%
- Trained 17 new employees and launched a video training program for new hires of the organization

Key To the City, Remote   February 2018 – June 2021

Project Manager/ Team Lead

- Proposed solution and built team of 40+ team members and 130 volunteers to address the prejudice against residents of informal communities and completed project two months ahead of schedule
- Organized and managed 12 successful community outreach events with over 3500 attendants
- Planned and hosted the sprint planning, retrospective, and daily standup meetings for two successful campaign project development teams to align with best practices in Agile
- Led the collaboration and partnership with the United Nations, BBC, as well as other local and international organizations and entities
- Managed Internal cross-functional teams and external relationship ensuring regular communication and keeping all parties informed on current developments
- Conducted pre and post user research to measure the success of the campaign from ideation to implementation and identifying areas of improvement by comparing goals and objectives with achievements
- Ensured projects were on schedule by managing deadlines and adjusting workflows as needed by creating, improving, developing project strategies, ensuring KPIs goals were met, and expenses were within budgetary parameters

EDUCATION

The Product Management Center University of Washington   September 2022 – Current

Inclusive Product Management Accelerator Fellow

The Inclusive Product Management Accelerator (IPMA) program is a product management pipeline program that broadens access to economic opportunity by bringing more diverse voices to the Product Management community who can inspire innovations that universally improve lives.

Participants are selected based on their demonstrated potential to succeed as a product manager and to develop successful innovations that are inclusive to diverse audiences.

Per Scholas, Seattle, WA   March 2022 – July 2022

Full-Stack Development Program

- A comprehensive full stack Java course.
- Completed 450+ hours of hands-on daily coding in Java, SQL, Spring Boot, and core web languages Utilized Agile methodologies to successfully deploy projects implementing RESTful web microservices and utilizing the SDLC

University of Lagos, Lagos, Nigeria   April 2019

Bachelor of Science in Geography and Planning

Major – Human Geography

CERTIFICATIONS:

- Google UX Design Professional Certificate   Current
- IT Support Professional Certificate   Current
- Front End Development and Responsive Web Development Certificate   2021
- Introduction to Programming Using JavaScript, CSS, and HTML Certificate   2021

TECHNICAL SKILLS

• JIRA	• Invision	• Discord	• Slack
• Agile Methodologies	• Microsoft Office Suite	• Scrum Framework	• Git/GitHub
• Figma	• SQL	• Tableau	• Trello

ACCOMPLISHMENTS:

Key to the city campaign

Planned, designed, managed, and implemented two successful digital social awareness campaign with a social media reach of over 30 million, through fund raising and donations efforts was able to provide benefits to 1100 people across 4 informal settlement communities in Lagos, Nigeria. Key to the city was awarded 3rd place finalist in the Facebook global digital challenge 2018 and was recognized by the US Department of State under my leadership